



ARABIAN ROCKBITS & DRILLING TOOLS CO. LTD.
P.O. BOX 31722, AL-KHOBAR 31952, SAUDI ARABIA

Quality Policy

Effective Date: 11/30/2020

Revision: D

Approved by: General Manager

Our established policy is to satisfy the needs/requirements of our customers with Roller Cone and Fixed Cutter Bits, which are fit for their intended purpose, delivered on time safely, at the right price and in conformance with quality specifications. Our goal, at Arabian Rockbits & Drilling Tools is not only to maintain high standards but to continually surpass and improve upon them.

Objectives

- Creating and sustaining a sound documented quality management system based on the requirements of ISO 9001: 2015 and API Specification Q1 9th Edition which will be monitored and continually improved for effectiveness where required.
- Define and implement Quality Objectives for each department that is both achievable and measurable. These objectives will be reviewed and assessed during the course of the year and the Quality Management System will provide the framework for these reviews and assessment.
- Review the Company Policy for continuing suitability at regular intervals, and any changes made will need to be understood, implemented and maintained at all levels of the organization.
- Will not accept deviation from this policy or waste resources in any part or aspect of the organization.
- Interaction with our customers to assess and act upon their business and operational needs.
- Utilizing the creative potential of our employees, adopting a team approach for continuous improvement.
- Be Consistent with employee education to improve on our knowledge, skills, and technologies for the betterment of our employees, company, and our customer by maintaining our competitive edge.
- Creating and maintaining a safe working environment for our employees in order to better serve our customer with a Quality Product and Service.

It is only through our commitment to quality that we may fulfill our corporate mission of growth and profitability, and this policy statement reaffirms that commitment.

Steve Hawkins